**Project Management for Service**

**Customer Service**

* Training for Field and Office
* Customer Care Programs
* Customer Focused Groups
* Develop Customer Care Programs
* Ongoing Customer Team Focus

**Sales**

* Developing Sales Plans
* Developing Sales Incentives
* Sales Mentoring and Coaching
* Evaluation Sales Processes and Teams

**Developing Value Propositions**

**Operations**

* Evaluating Operations Teams and Processes
* Overcoming Operations Challenges
* Developing Operations Processes
* Leadership
* Coaching

**Developing Dynamic Teams**

* Coaching Teams (helping team members to be accountable)
* Creating Lasting Relationships

**Transition Plan from Field to Office**

* Developing Plans that assist Field Associates to establish skills needed for successful transition to the office environment

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